

BACK TO

THE FUTURE OF INJURY MANAGEMENT

Two-Day Conference

19th - 20th March 2019

Brisbane Convention & Exhibition Centre

Improving injury management outcomes following workplace injuries and injury prevention is important to all workers and employers so lock in the 19th and 20th March in your 2019 calendar.



The 2019 event will be an employer focused conference bringing together key stakeholders and influential specialists to present the essential elements required to improve injury management outcomes in the workplace. The topics will cover injury prevention, health, wellness, safety and rehabilitation from a holistic and practical perspective.

Informative speakers from all relevant disciplines will be engaged to **review the past** and **challenge the present** to help you **improve the future**.

There will be strong focus on mental health issues as psychological conditions are the fastest growing cause of disability in Australia. As the conference program develops, more information will be released on the conference website www.injurymanagement4u.com.au.

For all conference enquiries please contact Smart Assist: » info@smartassist.com.au » 0409 490 490

IMPORTANT

A \$200 discount for individual seats applies to employees/members of any industry association or group supporting the conference. Check out the back page for supporter details.



WorkCover
QUEENSLAND



GLENCORE

Stay up to date with conference developments visit www.injurymanagement4u.com.au

GUEST SPEAKERS



MARK COYNE

EML Chief Executive

Mark commenced as the Chief Executive in January 2012, after joining EML in 2010. Mark has over 20 years' experience in the workers compensation sector, in both strategic and operational roles. Over this period, Mark has worked intimately in both the icare and Insurance for NSW Schemes. He previously held the position of Chief Executive/Managing Director of Coal Services Pty Ltd, a specialist workers compensation insurance scheme for the coal mining industry.

Between 2003 and 2009 Mark held various positions within GIO, culminating in his appointment in 2007 as Executive General Manager of their national workers compensation claims business. Prior to his career in insurance and workers compensation, Mark achieved success as a professional rugby league player with St George, Queensland and Australia. Mark has a degree in Business Management and was a Director of Police and Citizens Youth Club for 10 years and a Director of the NRMA Road Service between 2000-2003. He commenced as a member of the National Rugby League (NRL) Commission in 2019.



TRENT FORNO

MinterEllison

Brisbane Office Managing Partner

Trent is passionate about working with clients to devise best-practice strategies for managing risk and resolving complex disputes.

The majority of Trent's experience is in employee relations and safety, where he has acted for both public and private sector clients. Trent also worked with insurers to manage workers compensation, general liability and professional indemnity claims.

Trent's roles as Managing Partner of MinterEllison's Brisbane office and deputy leader of the firm's Risk, Regulatory, Insurance and Controversy practice enables him to engage with both the business community and government. Trent is also heavily involved in pro bono and not-for-profit work through the firm's Community Investment Program.



MARK WIEMERS

Barry.Nilsson. Lawyers

Principal - Insurance & Health team.

Mark has represented self-insured employers in all aspects of workers' compensation since 2002, and he is currently a panel solicitor for six self-insured employers in the Queensland scheme.

Mark is passionate about helping self-insured employers achieve sustainable outcomes in claims management. Mark's practice is based upon obtaining, through collaboration, a clear understanding of the employer's objectives, and tailoring advice on each and every matter to achieve an outcome which corresponds with those objectives and achieves a sustainable solution. Mark is also passionate about innovative practices in this sphere, such as early resolution beneficial to all parties.

Mark also devotes his time to organising and presenting educational initiatives, and has a long-standing relationship over many years with ASIEQ to deliver one-day conferences, masterclasses and seminars.



KEVIN CONLON

KINNECT

CEO & Managing Director

Kevin Conlon founded KINNECT in 1996 in a caravan in North Queensland with the sole purpose being to help people. Being a clinician by trade (Exercise Physiologist) he loves to measure everything including

outcomes and has always had an interest in technology. This fascination with numbers and how they impact outcomes has driven Kevin to better understand technology enabled occupational health. Kevin's presentation will enlighten us as he explores whether "the machines" will help us get better outcomes or take our jobs?

In his spare time, he enjoys spending time with his family, surfing and travel. He is also an avid exerciser even though it's not something he likes but describes as a means to an end!



BRUCE WATSON

WorkCover Queensland

Chief Executive Officer

Bruce Watson has been the CEO of WorkCover Queensland since January 2017. His humanistic leadership approach is behind WorkCover's new direction where customers are at the heart of everything the organisation does.

Bruce believes WorkCover is making a positive difference in people's lives with the ultimate aim of keeping Queenslanders working. Bruce is passionate about helping people and organisations achieve their potential. WorkCover and its customers/stakeholders are benefiting from Bruce's 20+ years of successful executive experience in mining and funds management.

Insights from his extensive experience Bruce will openly share at the conference.



MEGAN CRUICKSHANK

WorkCover Queensland

Manager Experience Design

Megan Cruickshank once wanted to become an academic in counselling psychology. Luckily, she discovered the discipline of Human Centred Design which is a unique combination of social psychology,

technology and design thinking. This discipline allowed her to combine her passions and forgo academia for business. She has spent some time as a researcher, user experience specialist and manager of various design teams. Megan spent several formative years in federal government, several more in Telstra, dabbled in private practice and now finds herself at WorkCover Queensland. The common theme of her working career has been a focus on establishing design approaches, methodologies and ways of working. She seeks to create deeper insights into customers and find practical solutions to better delivering services and experiences to them. She has a fondness for bunnies, cheesecake, video gaming and virtual reality.



AISLIN HARPER

Office of Industrial Relations

Principal Advisor – Specialised H&S Services

Aislin's interest in mental health started when she finished school. Aislin always wanted to take a one to many approach in improving the mental health of others rather than a one to one approach. As such,

Aislin undertook a Masters in Organisational Psychology.

Working in workplaces at a systems and leadership level enables a one to many approach in improving the mental health across a workplace. Aislin has worked across the public and private sector in the areas of psychometric design and development, leadership development and mental health and wellbeing strategy and program design.

Aislin will overview a comprehensive approach to creating and maintaining a mentally healthy workplace including: - promoting positive mental health practices, preventing harm, intervening early and supporting recovery.



SHARON STRATFORD

WorkCover Queensland

Manager Corporate Relations and Engagement

Sharon Stratford has over 25 years of experience in workers' compensation insurance and injury management. During the majority of this time, she held senior management roles at WorkCover

Queensland. Sharon has tertiary qualifications in physiotherapy, business systems, policy and management. Having had careers in all of these disciplines during her working life, she is now managing corporate relations and stakeholder engagement at WorkCover Queensland while also being involved with family businesses and lecturing nationally on claims strategy for the Personal Injury Education Foundation.



MICHAEL CROSSLAND

Key Note Speaker

Michael is at the forefront of today's new generation of inspirational speakers and after releasing his first 'tell all' autobiography in January, he is now a number 1 bestselling author across 6 different countries. Michael speaks to businesses, schools /colleges and professional sporting groups around the world. In the past 12 months his total audience numbers both nationally and internationally exceed 250,000.

Diagnosed with an aggressive life threatening cancer before his first birthday, doctors told him school and sport were not options – infection and fatigue were too great a risk. As a boy Michael's only wish was to lead a normal life and be able to do all the things that other 'normal' kids took for granted every day. Now an accomplished businessman, Australian of the Year finalist, Australia Day Ambassador, Camp Quality Ambassador and international Hall of Fame inductee, Michael inspires many people from all walks of life with his story and inspirational message of self-belief and achieving the impossible dreams. Michael captures audiences no matter what size and inspires each individual to achieve ongoing positive change in their life. He has an absolute passion and belief in people's ability to change direction, achieve success and become who they truly want to be.



COLIN JAMES

Key Note Speaker

Colin James is in the business of supporting, developing and promoting Professional Employees. He is in the business of building Professional Employee cultures. Over his 30 years as an Educator, Speaker, Facilitator and Trainer, he has worked with an extensive array of clients, in a variety of industries throughout Australasia, Asia Pacific, Europe and the USA.

Colin is one of those people that has spent his life exploring cultures, religions, philosophies and human psychology, which has seen him travel far and wide and have adventures others only read about. He has a background in broadcasting and marketing but it is his unique corporate style, captivating cartooning skills and content that sets him apart. He was a recipient of the Australian Educator of the Year, 2008. His work as an Educator began in 1988 at the Australian Quadriplegic Association where, as Training Manager, he designed a ground breaking 18 week Tertiary Rehabilitation Program. His work with people with spinal cord injury led to him working alongside Christopher Reeve and Facilitating the Australian Spinal Cord Injury Summit in 2002. Colin is not the 'motivational speaker' type. Platitudes, sound bites and tired 'Believe in yourself and anything is possible' hyperbolic stuff is not what he does. His keynotes, whilst deeply engaging (and using much humour), also challenge and provoke whilst imparting practical depth and workable knowledge.



BRANT NORTH

Key Note Speaker

Brant is a 42 year old young man who lives in Brisbane with his wife and 8 children ranging in ages from 2 months to 21. He is a wheelchair dependant bilateral amputee as a result of injuries sustained in a workplace accident that occurred on the 20th January 1999. Before his accident, Bugsy was an active person involved in a range of sports, but particularly loved rugby league which he played from the age of six. These days he is still very active and is involved in disabled sport competing in sitting volleyball and wheelchair basketball.

"The presentation itself is called 'Choices and Consequences'. The choice I made at the time resulted in the consequences I must now live with. If there is one thing I want you take away from the session is that the old saying 'it wouldn't happen to me attitude is gone. There are also three words that have stuck with me to this day... "Never give up."

The Association of Self Insured Employers of Queensland (ASIEQ) is working with key stakeholders including WorkCover Queensland and the Office of Industrial Relations to promote and deliver a high quality, informative injury management conference at commercially acceptable rates to encourage participation and create a community event that helps participants broaden their knowledge and expand their networks within the industry.

The conference committee, whilst grateful for the significant support from industry to date, has extended the opportunity for industry groups, unions or professional associations to become supporters of the conference.

Our committee will provide logo recognition for relevant industry groups or associations that are prepared to assist in

the promotion of the conference and its important messages. Supporters need only supply an appropriate logo and commit to the distribution of conference information to their members. (There are no financial outlays for supporter status).

Importantly there is a \$200 discount on early bird rates for individual seats purchased by employees/members of any industry or like association that supports the conference. Please ensure you nominate your association/group when purchasing seats to obtain the discount.

Larger employers or groups of smaller employers should look at the benefits of booking a table of eight to achieve the lowest available individual rate for the conference.

Conference Early Bird Rates: Single Seat - \$970 + GST (\$770 + GST with Supporter Discount)
Table of 8 Seats \$5560 + GST (\$695 + GST per seat)

To feature:

- Commentary from major stakeholders
- Feedback from specialists within industry
- Practical work examples & case studies
- Stakeholder panel discussions
- Updates from educational institutions

Who should attend?

- Injury Management Personnel
- Staff from Human Resources
- Line Managers & Supervisors
- Rehabilitation Coordinators
- Service Providers – Health, Safety, Rehabilitation and Wellness

BACK TO THE FUTURE OF INJURY MANAGEMENT CONFERENCE

Day 1 Program 19th March 2019

7:45am	Registration and review of displays	1:30pm	Panel Discussion - So listen as they whisper: "What about me?" Facilitator – Sharon Stratford <i>Manager Corporate Relations and Engagement- WorkCover Queensland</i> Panellists – Chris Foley – <i>Director –Strive Occupational Rehabilitation</i> Danielle Wilson <i>Industrial Team Leader - Independent Education Union</i> Simon Morrison <i>Managing Director - Shine Lawyers</i>
8:30am	Welcome by Colin James MC Key Note Speaker		
8:40am	Opening Address <i>"QLD Government Minister to be confirmed by 15 February"</i>		
8:55am	Michael Crossland - Key Note Speaker <i>Executive Coach - Humanitarian - International Best-Selling Author</i> "The Power of Perspective"		
10:10am	Morning Tea		
10:40am	Kevin Conlon <i>CEO & Managing Director - KINNECT</i> "Will machines help us get better outcomes or take our jobs?"	2:10pm	Joint Presentation - Designing the Best Outcome – Breaking Open the Injury Management Maze Trent Forno <i>Brisbane Office Managing Partner – MinterEllison</i> Mark Wiemers <i>Principal – Insurance Health - Barry.Nilsson. Lawyers</i>
11:15am	Joint Presentation - Answers from within: Empowering People, Enhancing Community Chris Merrilees <i>Assistant General Manager – Strive Occupational Health</i> Anthony Purvis <i>A/ Senior Advisor WH&S and HR – Department of Housing and Public Works</i> "A story about improving connection and creating time to pause in this ever busy and demanding world."		
11:50am	Interview: - A Professional Life in Review: - from Maroon Miracle to Leadership in Personal Injury Mark Coyne <i>Chief Executive – EML</i> Geniere Aplin <i>Group Executive – EML</i>	2:50pm	Megan Cruickshank <i>Manager Experience Design - WorkCover Queensland</i> "CX4IM – Humans at the centre – fuelling the creation of services that resonate and drive both engagement and IM outcomes"
12:30pm	Lunch	3:30pm	Afternoon Tea
		3:50pm	Kylie Ah Wong <i>General Manager Health and Safety Training – Glencore Coal Assets Australia</i> Working Title - "Mining a perspective on health and safety and injury management"
		4:30pm	Close of Day One

Sponsors:



BACK TO THE FUTURE OF INJURY MANAGEMENT CONFERENCE

Day 2 Program 20th March 2019

7:45am	Registration and review of displays	11:50am	Brant (Bugsy) North Key Note Speaker Brant is a wheelchair dependant bilateral amputee as a result of a work place accident who regularly presents at safety forums. "Choices & Consequences" xx Not to be missed xx
8:30am	Welcome by Colin James MC Key Note Speaker <i>One of Australia's best educators' speakers, facilitators and trainers</i> "The Engagement Myth"	12:30pm	Lunch
9:10am	Bruce Watson <i>CEO WorkCover Queensland</i> "Making a Difference"	1:30pm	Special Guest Presenter To be announced on 15 February 2019
9:40am	Anthea Raven <i>A/g Branch Manager, Strategic Policy Branch – Safe Work Australia</i> "Future directions in work, health and safety and workers' compensation"	2:10pm	Dr Halima Goss (MBBS, PhD, Grad Cert Mgt) <i>Research/Education Officer – National Wellness Institute of Australia</i> "Wellness values.... it just might work"
10:10am	Morning Tea	2:50pm	Colin James Key Note Speaker <i>One of Australia's best educators' speakers, facilitators and trainers</i> "Forward to the Future of Injury Management"
10:30am	Joint Presentation - Mentally Healthy Workplaces Aislin Harper <i>Principal Advisor, Psychological Health Unit, Specialised Health and Safety Service, Office of Industrial relations</i> Keith Govias <i>National Health and Safety Manager, The Reject Shop</i> "A case study review:- preventing harm, intervening early and supporting recovery"	3:30pm	Afternoon Tea
11:10am	Dr Quentin Mungomery <i>Consultant Psychiatrist</i> "Evidence based diagnostics, treatment and management of Post-Traumatic Stress Disorder (PTSD)"	3:50pm	Bill Nevin <i>President – ASIEQ</i> "Managing the Void + Whips, Silo's and Messages that Matter"
		4:30pm	Close of Day Two

Sponsors:



BACK TO THE FUTURE OF INJURY MANAGEMENT CONFERENCE

19th - 20th March 2019 - Brisbane Convention and Exhibition Centre

Conference Registration Form

REGISTER	Early Bird Rate (Pay by 15/02/2019)				Normal Rate (pay after 16/02/2019)		
Individual Seats	Price	GST	Total	Save	Price	GST	Total
Per Person	\$970	\$97	\$1,067	\$275	\$1,220	\$122	\$1,342
SAVE on a Table of 8 Seats	Price	GST	Total	Save	Price	GST	Total
Per Table	\$5,560	\$556	\$6,116	\$1,507	\$6,930	\$693	\$7,623

Special Offer - \$200 Discount for Employees/ Members of the Supporting Associations /Organisations displayed below.

NOTE: Table bookings save a significant amount over individual seats. Please note table tickets purchased are not interchangeable. To interchange persons attending at tables, an additional \$1000 administration charge will apply.

CONTACT DETAILS - For additional delegates, please photocopy this form.

Company:

☐ \$200 Supporter Discount

Name of Supporting Association / Organisation:

Name and Address for Sending Invoice:

Postcode:

Telephone:

Fax:

Delegate 1 Name:

Position:

Telephone:

Email:

Delegate 2 Name:

Position:

Telephone:

Email:

Delegate 3 Name:

Position:

Telephone:

Email:

Delegate 4 Name:

Position:

Telephone:

Email:

Please attach details of any special dietary or access requirements.

PAYMENT - PAYMENT MUST ACCOMPANY YOUR REGISTRATION FORM.

Please indicate the number you wish to purchase: Seats Tables

Payment:

☐ EFT - to BSB: 034-008 Acc #: 392366 (Please confirm EFT by Email of Fax)

☐ Cheque - Enclosed is our cheque for \$ in favour of 'ASIEQ'

☐ Credit Card - Please debit my ☐ Mastercard ☐ Visa

For the Sum of: \$

Card Holder's Name:

Card Number:

Expiry Date:

CVN:

Signature

Cancellation Policy: Should you be unable to attend, a substitute delegate is always welcome to attend at no extra charge. Where cancellation is received in writing prior to 15/02/2019 a full refund less \$220 (inc GST) will be arranged. A refund cheque will be forwarded to your nominated address. No refunds can be made where written notification of cancellation is not received before 01/03/2019.

Privacy Policy: The personal information shown on this brochure provided by you will be held on a database and will not be shared with any other organisation. The Organising Committee may in the future utilise the information to provide advice of future similar events. If you do not wish to be provided with further information please tick the following box when registering.

☐ I do not require further information.

Venue, Speakers and Schedule: The organisers reserve the right to alter the venue, speakers or schedule.

Confirmation: Confirmation of registration will be made within five business days of receipt of registration form. Please ensure confirmation is received to confirm your booking.

RETURN COMPLETED FORM:

FAX:

(07) 3112 1914

SCAN & EMAIL:

info@smartassist.com.au

MAIL WITH PAYMENT TO:

Conference Secretariat

PO Box 12046

George Street QLD 4003

Tel: 0409 490 490

VENUE:

Plaza Terrace Room

Brisbane Convention &

Exhibition Centre

Cnr Merivale & Glenelg Streets

South Brisbane

PAYMENT DETAILS:

Payments to and tax invoices will be issued by:

Association of Self Insured Employers of Queensland Inc.
ABN: 91 158 806 819

www.injurymanagement4u.com.au

All enquiries to » info@smartassist.com.au

Supporters



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